



teresa leigh  
household risk management

## Specializing In Providing Risk Management Solutions for the Affluent Household

### Our Services

- **Household Management**
- **Staffing & Human Resources**
- **Risk Advisor**
- **Crisis Management**
- **Living Green**
- **Curator**

We are experts at identifying problem areas within a client's home and offering solutions to create an efficient and harmonious household. The foundation of this process is simple: we listen carefully to our clients, immersing ourselves in the history of their lives to gain insight and understanding into their unique situations. From this information, a plan of action is developed to offer education, guidance, and support in providing them with immediate problem resolution.

Our expertise in household and staffing operations provides a very specialized knowledge needed to understand and address client, employee, and subcontractor relationships; whether it's setting up a new household, creating order from chaos, mediating disputes or providing human resources documentation, we are there to provide our clients with unbiased counsel and guidance.

As industry leaders our daily objective is to ensure the well-being of our clients with complete discretion and uncompromising advocacy.

#### North Carolina:

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Phone: 919-773-9272 • Fax: 919-773-9292

#### New York:

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### Case Studies

*2nd G family's beloved head housekeeper wanted to leave her employment after 4 years of dedicated service and the client was at a loss as to why. Conversations with housekeeper revealed the driver made unwanted lascivious advances toward the housekeeper's underage daughter, causing the housekeeper to want to flee this stressful environment. The client was briefed on Best Practices and offered an action plan. The plan was a success and the client retained their cherished housekeeper without liability or risk. Benefit to client: \$300,000.00.*

*Forbes list grandson wished to move across country and purchase another home while awaiting the birth of his twins. Teresa Leigh was hired to relocate the growing family, manage the renovation of their new household and facilitate the purchase of work from a known curator of Asian and Contemporary art. TLHRM continues to provide service by offering vetted introductions to advisors in the areas of client interest. Benefit to client: \$1.5 million.*

*Multiple Family Office requested 'Best Practices' for client's households. Teresa Leigh's on-site visits and subsequent background investigations identified multiple high risk domestic employees with criminal backgrounds. Family Office retained TLHRM for new hires and the establishment of a Human Resources department for domestic employees. Benefit to client: \$2.7 million.*



Chubb Personal Insurance has chosen Teresa Leigh Household Risk Management as a preferred service provider for expertise in the field of domestic employment and problem resolution.

### Teresa Leigh Bio



Teresa Leigh is the Founder and Chief Executive Officer of Teresa Leigh Household Risk Management LLC, a leading firm in the household risk management arena.

Teresa is a 27-year veteran in household private service, is a nationally renowned expert and one of the most sought after public speakers on all aspects of household risk management.

Teresa Leigh's firm conducts continuing research to identify areas of risk associated with a high profile lifestyle, specifically areas of fraud, breaches in personal security and privacy, violent crime, identity theft, and increased lawsuits brought against high profile individuals. This research is used to educate clients and organizations about how to protect themselves against the hazards of being high profile.

Teresa's presence on the speaking circuit spans appearances across the U.S. to educate the affluent community and their circle of trusted advisors on identifying and reducing risk in the employment of household workers, subcontractors and vendors.

#### SPEAKING ENGAGEMENTS

Family Wealth Alliance  
2010 Alliance U  
March 2010 / Chicago, IL

Family Office Exchange (FOX)  
2009 Financial Executives Forum  
July 2009 / Chicago, IL

Institute for Private Investors  
2009 Spring Forum  
May 2009 / New York, NY

Private Banking World  
2009 Annual Conference  
February 2009 / Paradise Island, Bahamas

9th Annual Family Office Wealth Conference  
sponsored by LIDO Consulting and Institutional Investor  
September 2008 / Laguna Beach, CA

#### MEDIA

*6 Questions for Your Executive Assistant*  
Worth Magazine / January 2010

*The Domestic Staffing Cycle: From Hiring to Firing*  
HUB International Personal Insurance  
Whitepaper / 2007 and 2009

*Who's On Your Client's Payroll?*  
By Bruce Fraser  
Financial Advisor Magazine / June 2008

*A Good Man is Hard to Find*  
By Teresa Leigh  
Private Wealth Magazine / June-July 2007